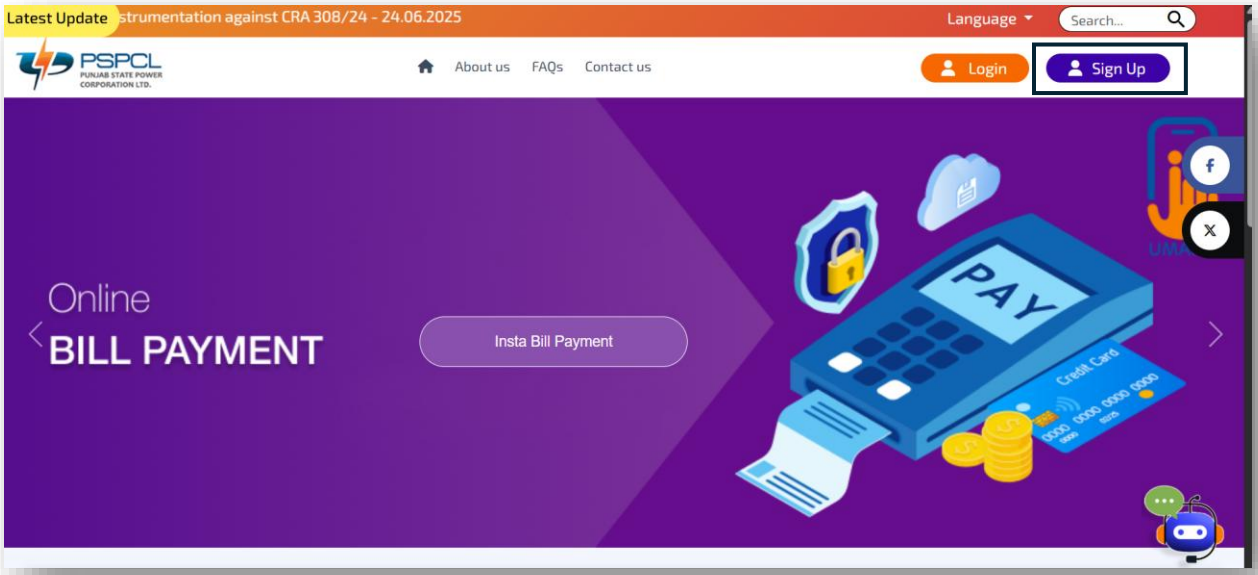
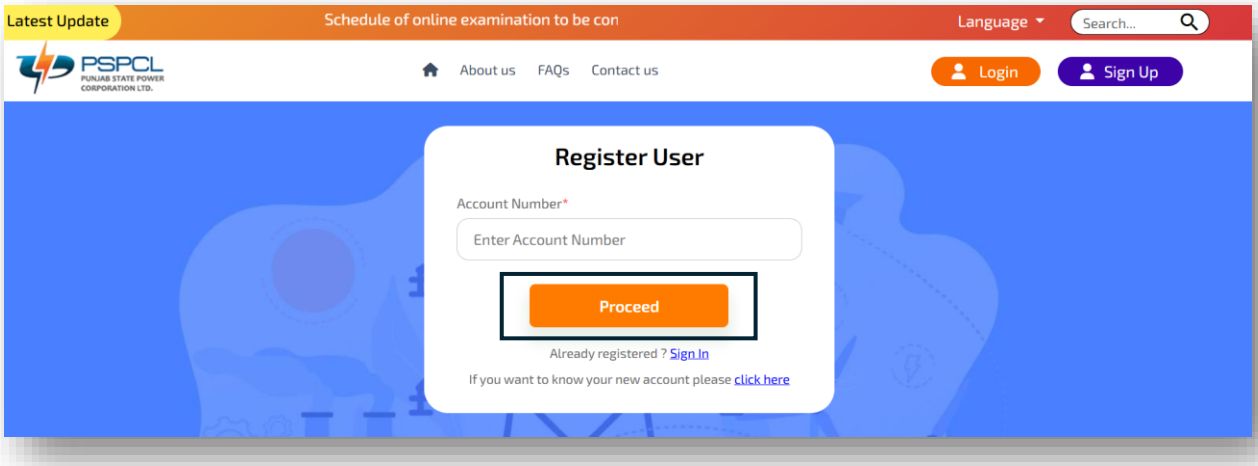
User Manual for Virtual Account Number (VAN) Registration for NEFT/RTGS

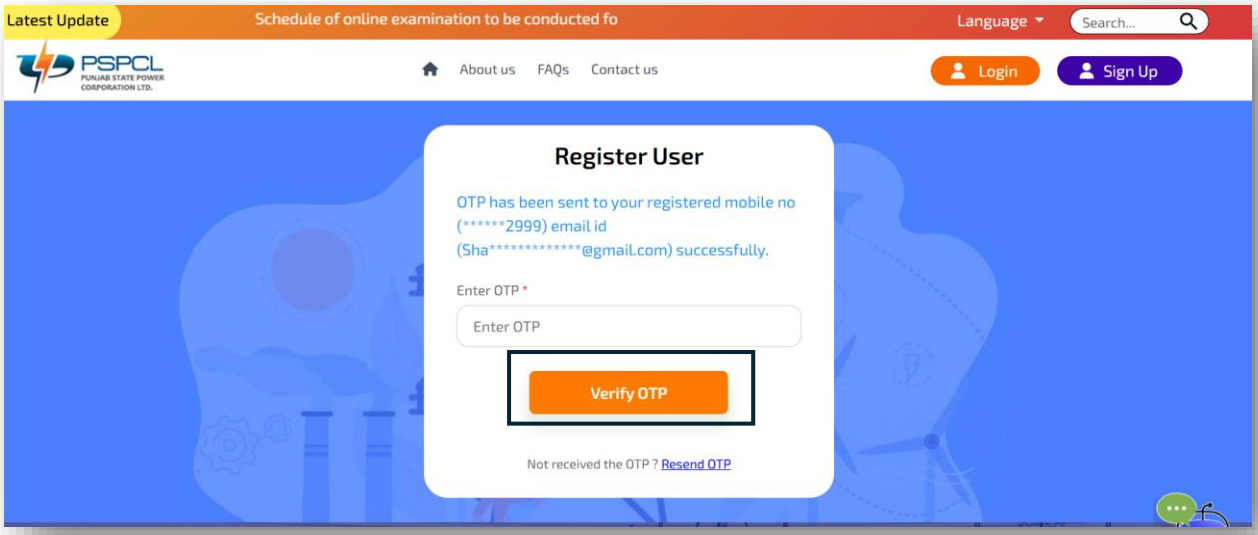
1.To register a Virtual Account Number (VAN), visit the Consumer Portal (consumer.pspcl.in). Existing users can log in using their credentials, while new users must complete the Sign-Up process.



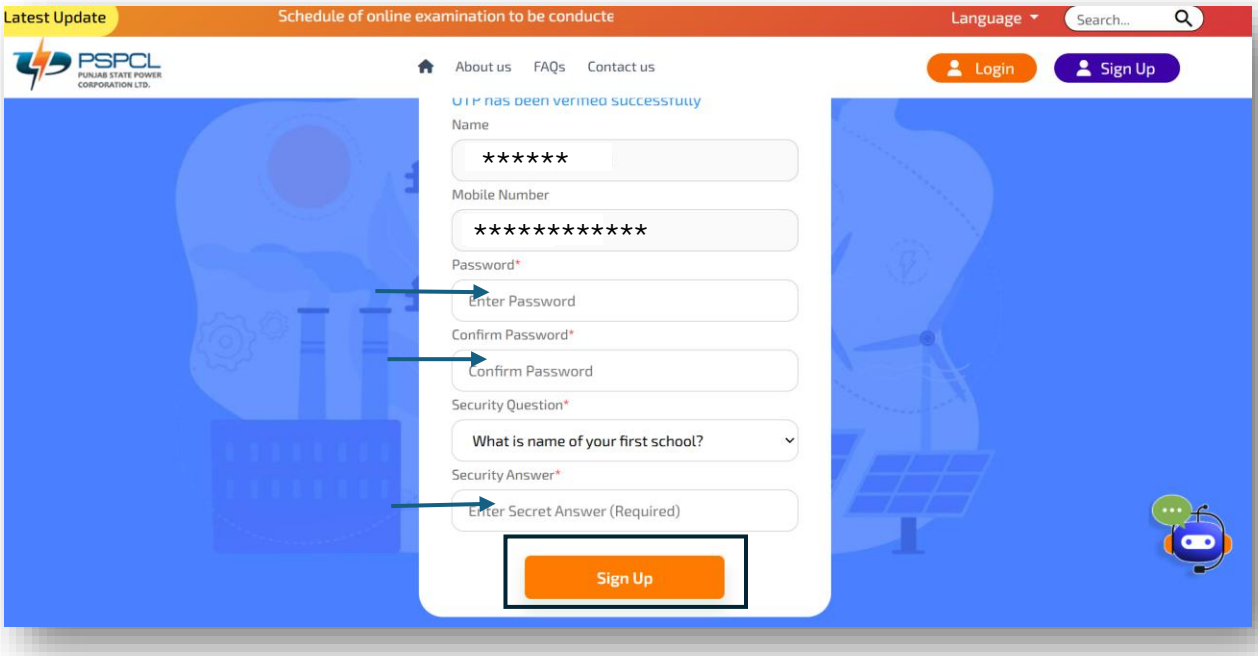
2.For Sign Up, click the *Sign-Up* button, enter your Account Number, and click *Proceed* to continue with the registration process.



3. An OTP will be sent to your registered mobile number and email address. Enter the OTP in the provided field and click *Verify OTP* to complete the verification process.

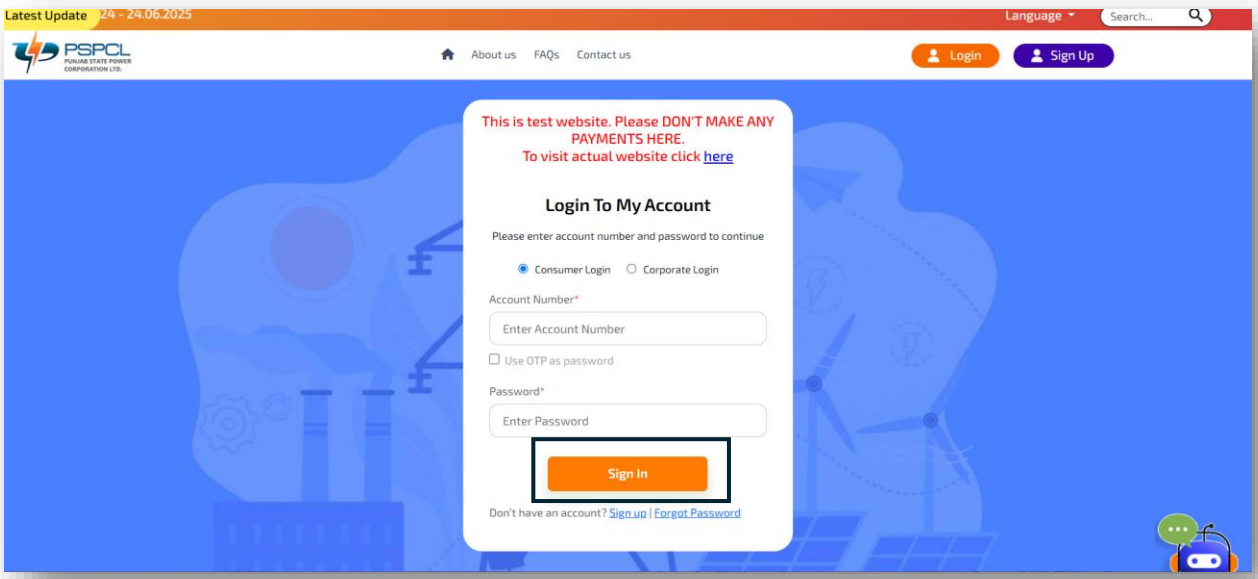


4. Create a password and confirm it, answer the security question, and then click *Sign Up* to complete the registration process.

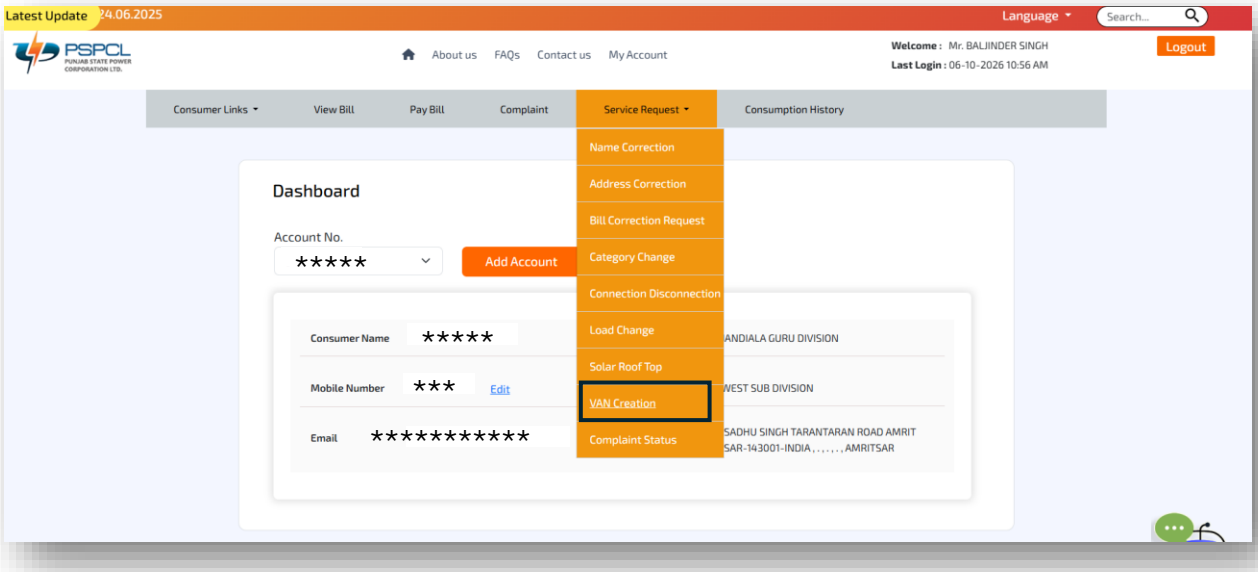


User Manual for Virtual Account Number (VAN) Registration for NEFT/RTGS

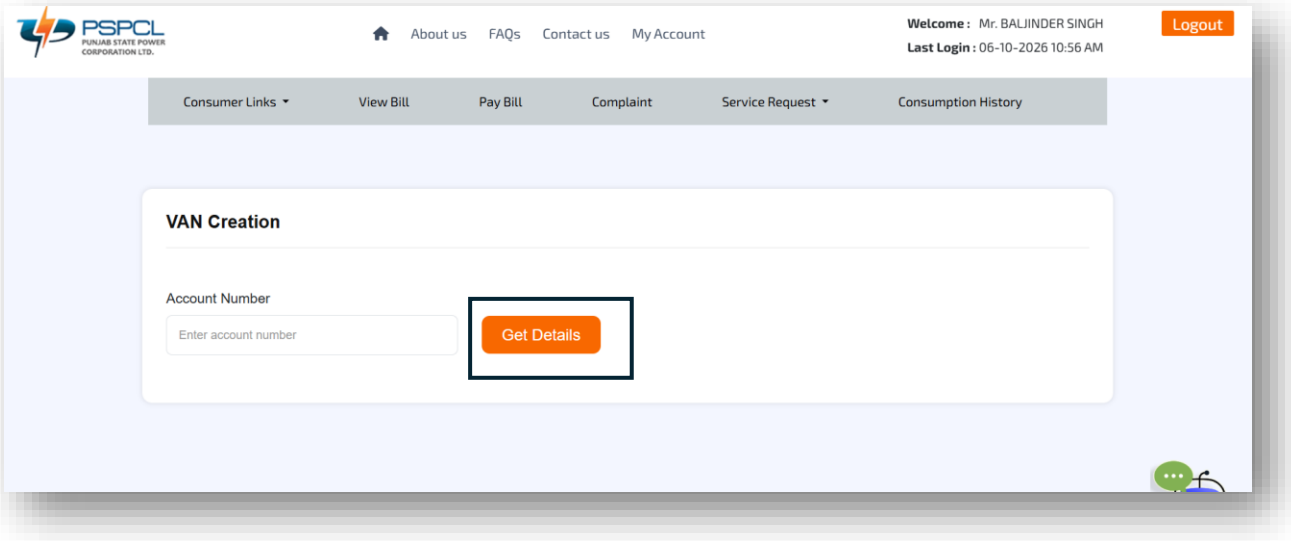
5.Now click on log in button enter your account number and password then click on sign in button.



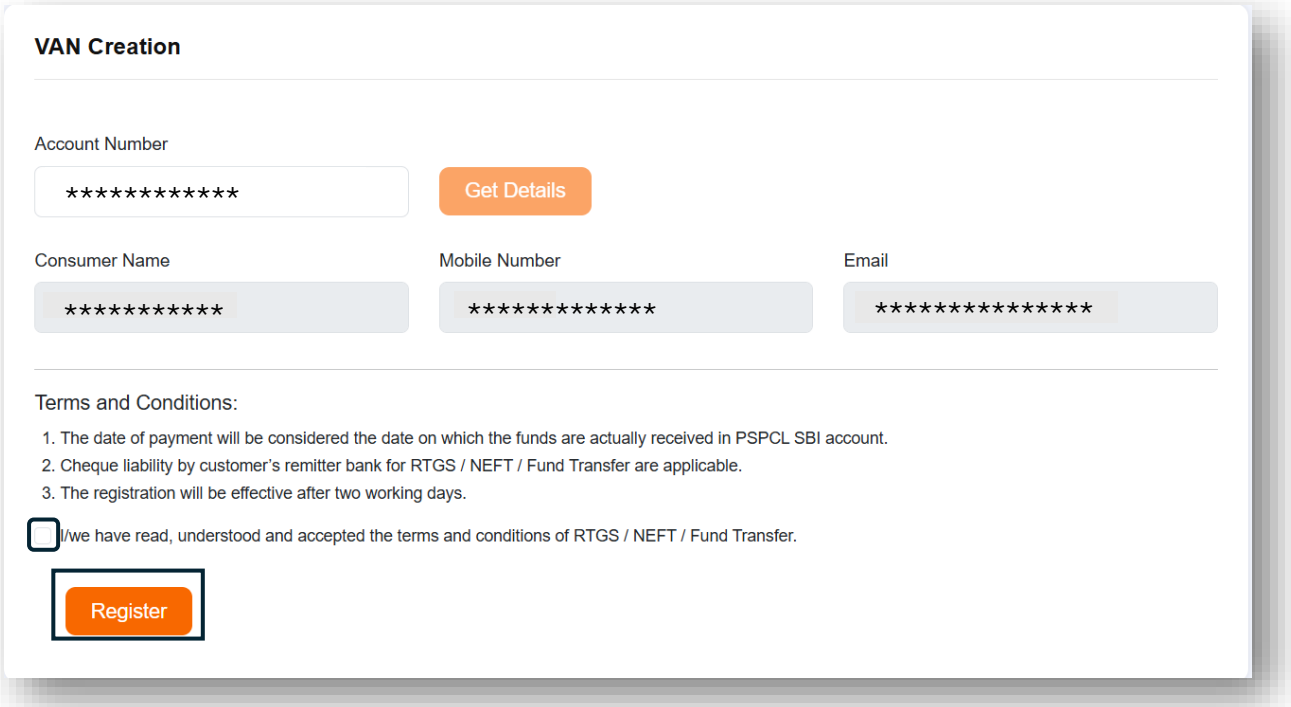
6. Now, click on *Service Request* and select *VAN Creation* from the available options to proceed with Virtual Account Number registration.



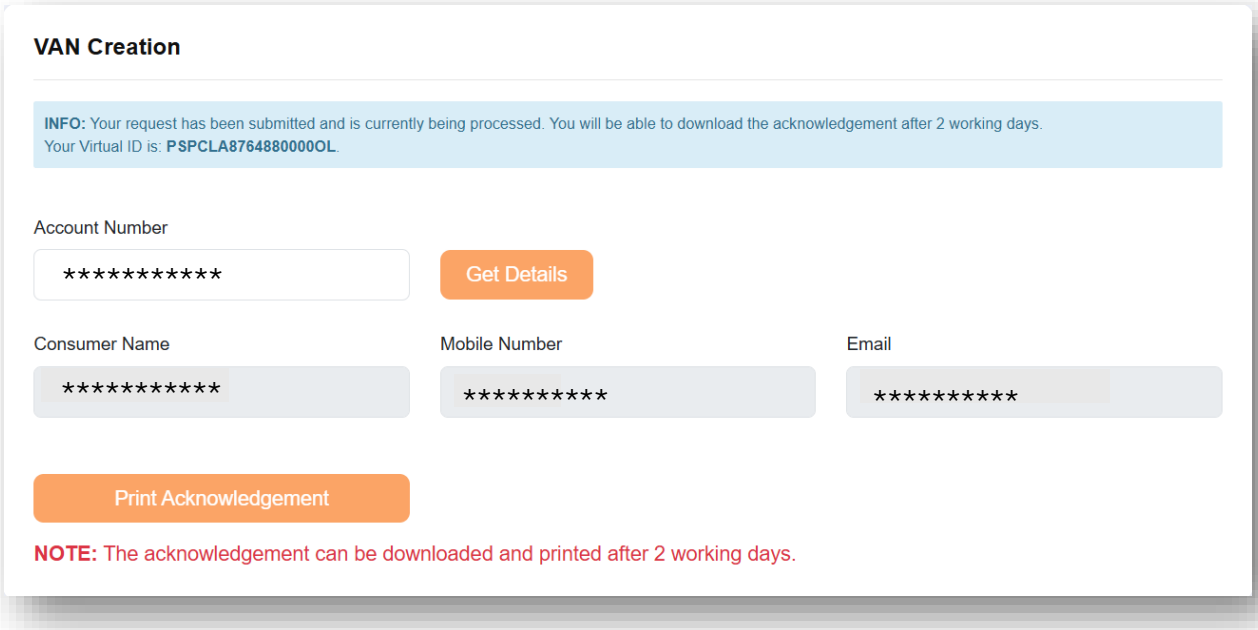
7. Enter the Account Number and click *Get Details* to fetch and display the consumer account information.



8. Read the Terms and Conditions carefully, select the consent checkbox to indicate your acceptance, and then click the *Register* button to complete the VAN registration process.



9. Upon clicking the *Register* button, your request for Virtual Account Number (VAN) creation will be submitted successfully.



Note:

The acknowledgement letter for VAN creation can be downloaded **after two working days** from the date of successful registration.