PUNJAB STATE POWER CORPORATION LTD.
OFFICE OF CE/COMMERCIAL, PATIALA

To

All EIC/CE/DS,
Under PSPCL.

Memo. No.268/72/S-4/SWS/17 Dated:- 09/02/2023

Sub: Changes in Single Window System due to Revision of Schedule of General Charges as per CC No. 01/2023.

This is with reference to CC No. 01/2023 vide which Schedule of General Charges has been revised and made effective from 21.12.2022.

In this regard, various clarifications have been sought by Dy. CE/PSPCL, PBIP Chandigarh and field offices regarding the applicability of the charges.

The matter has been deliberated and it has been decided as under:-

All the charges payable by consumer on and after 21.12.2022 shall be recoverable as per the revised schedule of General charges. Further Security (Consumption) & Security (Meter) will also be recoverable as per the revised schedule of General charges from consumers who have not made complete compliance of demand notice (including the Test Report) before 21.12.2022. Any difference in charges between old rates (already paid) & new rates recoverable as above be got deposited offline from the consumer.

Illustrations in this regard are given as below:

a. Cases, where the connection is applied but a Demand notice has not been issued to the Consumer/Applicant as on 21.12.2022.
b. Cases, where Demand notice has already been issued and compliance is pending at the Consumer/Applicant end as on 21.12.2022.
c. Cases, where the Demand notice amount has been deposited by the Consumer/Applicant and test report etc. is not submitted as on 21.12.2022.
d. Cases, where Demand notice compliance (along with Test Report) has been made by the Consumer/Applicant and release of connection is pending as on 21.12.2022.

For Illustration (a) to (c), all the charges (except Processing fees) are recoverable as per the revised schedule of General charges. For Illustration (d), since Demand notice has been fully complied with before 21.12.2022, only old schedule of General charges are applicable.

The above instructions shall supersede the earlier instruction issued vide memo no. 212/40 dated 27.1.2023.

Meticulous compliance of the above instructions may please be ensured.

This issue with the approval of the competent authority.

9/2/23

Dy. CE/Sales-1
For: CE/Commercial,
PSPCL, Patiala.

273/96
09/02/2023

CC:

1. **Sr. PS to Dir/Commercial, PSPCL, Patiala** for kind information of Dir/Commercial.
2. **CE/IT, PSPCL, Patiala** for information, please.
3. **Dy. CE/Tech to Director/Distribution** for information, please.
4. **All Dy. CE/SE's/DS, Under PSPCL.**