PUNJAB STATE POWER CORPORATION LIMITED
(O/O CE/Commercial, Patiala, Ph.No.0175-2214495)
Regd. Office- PSEB Head Office, The Mall, Patiala-147001
Corporate Identity Number:U40109PB20108GC033813
email: ce-commercial@pspcl.in seregulation1@gmail.com sesalestwo@gmail.com

Commercial Circular No. 35 /2024

To

All Engineer-in-Chief/Chief Engineer (DS),
Under Punjab State Power Corporation Limited.

Memo No. **374-378 /SR-56/OTS** Dated: **23.09.2024**

Sub: One Time Settlement Scheme for all categories of defaulting consumers (except AP and Govt.Connections) existed on 30.09.2023.

PSPCL has decided to launch One Time Settlement Scheme for its esteemed consumers to give an opportunity to all categories of defaulting consumers (except AP & the Government Departments of Water Supply & Sanitation, Local Govt., Rural Development & Panchayat and Health & Family Welfare Departments and other Government Departments) to settle the default of payment/defaulting amount existing as on 30.09.2023. This scheme shall be applicable for a period of **three months** from the date of issue of this circular. Processing fee for consumers opting OTS under Industrial category shall be Rs. 5000/- and for non-industrial category Rs. 2000/-, which shall be adjustable towards the final settled amount under OTS scheme. In case consumer fails to deposit the settled amount intimated through the subsequent notice then the processing fee deposited with the PSPCL shall be forfeited and the consumer's request for settlement of default under OTS shall be deemed to be cancelled.

Various consumer associations/ individual consumers should be informed about the scheme directly also so that maximum no. of eligible consumers can avail the benefit of the scheme. The field officers shall contact such effected consumers through various means such as social media, personal contact, advertisement etc. who qualify for this scheme to give wide publicity for the same.

Cases will be processed on a first-come, first-served basis, with seniority determined by the date of processing fee deposit. Priority will be given to cases involving disconnections where the consumer/applicant seeks reconnection.

The detailed terms & conditions of this One Time Settlement Scheme as approved by PSERC is attached herewith as **Annexure-A.**

Further, to expedite the matter for finalization of the settlement amount under OTS, normally, the case be processed and cleared at the earliest not exceeding within 60 days

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from the date of deposit of processing fee along with the requisite documents by the applicant. However, it may be extended further upto 30 days i.e in total 90 days, by issuance of speaking order by the same committee giving justification for the extension.

NOTE:-

- It is directed that a notice should be served to every Industrial defaulting consumer to settle/deposit this defaulting amount by availing this OTS scheme.

  The above notice is to be repeated after every 15 days till the validity of this scheme to defaulting Industrial consumers.

  The notice should invariably contain the following contents:-

  "Vide this Circular, Govt. of Punjab has given an opportunity to settle the defaulting amount under OTS. You are requested to kindly settle /deposit the defaulting amount by availing this scheme. It is further clarified that if you don't settle/deposit this amount within stipulated period then stern shall be taken as per prevailing instruction of PSPCL".

- Status report/progress shall be submitted every Friday by the concerned operation zone to SE/Tech to Director/D on the already prescribed proforma.

- In addition to the above proforma, status report on the following format shall also be provided to the O/o Dy.CE/Sales-2 at (sesalestwo@gmail.com) as well as to SE/Tech to Director/D and SE/Tech to Director/C, on every Friday before noon so that the same can be put-up to management on Friday itself.

Weekly progress report regarding settlement of defaulting amount under OTS

Sr. No.	Name of Zone	No. of consumers opting for OTS	Total disputed amount to be settled	No. of consumers settled under OTS	Amount after settlement	No. of consumers deposited the settled amount	Amount deposited

Meticulous compliance of the instructions may please be ensured.
This has been issued with the approval of competent authority.

DA/Annexure-A

23/9/24

Dy. CE/Sales-2,
for EIC/Commercial,
PSPCL, Patiala.

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ਪਿੱਠ ਅੰਕਣ ਨੰ: **379-387/ਐਸ.ਆਰ.-56/OTS**

ਮਿਤੀ: 23/9/2024

ਉਪਰੋਕਤ ਦਾ ਉਤਾਰਾ ਹੇਠ ਲਿਖਿਆਂ ਨੂੰ ਸੂਚਨਾ ਅਤੇ ਲੋੜੀਂਦੀ ਕਾਰਵਾਈ ਲਈ ਭੇਜਿਆ ਜਾਂਦਾਹੈ:-

1. ਮਾਨਯੋਗ ਬਿਜਲੀ ਮੰਤਰੀ, ਕਮਰਾਨੰ: 533/534,5ਵੀ ਮੰਜਿਲ, ਪੰਜਾਬ ਸਿਵਲ ਸਕੱਤਰੇਤ-1, ਚੰਡੀਗੜ੍ਹ।
2. ਵਧੀਕ ਮੁੱਖ ਸਕੱਤਰ/ਬਿਜਲੀ ਵਿਭਾਗ,ਪੰਜਾਬ ਸਰਕਾਰ, ਕਮਰਾ ਨੰ:727,7ਵੀ ਮੰਜਿਲ ਪੰਜਾਬ ਸਿਵਲ ਸੈਕਟਰੀਏਟ-2,ਸੈਕਟਰ-1, ਚੰਡੀਗੜ੍ਹ।
3. ਪ੍ਰਿੰਸੀਪਲ ਸੈਕਟਰੀ/ਫਾਇਨਾਸ ਟੂ ਗੋਰਮਿੰਟ ਪੰਜਾਬ ਐਕਸ ਆਫੀਸੋ ਮੈਂਬਰ,ਪੰਜਾਬ ਸਰਕਾਰ, ਚੰਡੀਗੜ੍ਹ।
4. ਸਕੱਤਰ, ਪੰਜਾਬ ਸਰਕਾਰ/ਇੰਡ: ਅਤੇ ਕਾਮਰਸ ਵਿਭਾਗ, ਉਦਯੋਗ ਭਵਨ, ਸੈਕਟਰ-17, ਚੰਡੀਗੜ੍ਹ।
5. ਪ੍ਰੈਜ਼ੀਡੈਂਟ, ਸਟੇਟ ਡਿਸਪਿਊਟ ਰਿਡਰੈਸਲ ਕਮਿਸ਼ਨ (ਪੰਜਾਬ) ਐਸ.ਸੀ.ਓ.ਨੰ:ਨੰ: 3009-10, ਸੈਕਟਰ-22, ਚੰਡੀਗੜ੍ਹ
6. ਸਕੱਤਰ, ਪੀ.ਐਸ.ਈ.ਆਰ.ਸੀ., ਸਾਈਟ ਨੰ:3,ਸੈਕਟਰ-18 ਏ, ਮਧਿਆ ਮਾਰਗ, ਚੰਡੀਗੜ੍ਹ-160018
7. ਲੋਕਪਾਲ, ਬਿਜਲੀ, ਪੰਜਾਬ, 66 ਕੇ.ਵੀ.ਗਰਿਡ ਸਬ ਸਟੇਸ਼ਨ,ਪਲਾਟਨੰ: ਏ-2, ਉਦਯੋਗਿਕ ਖੇਤਰ, ਫੇਸ.1, ਐਸ.ਏ.ਐਸ. ਨਗਰ (ਮੋਹਾਲੀ)-160055
8. ਵਿਸ਼ੇਸ਼ ਸਕੱਤਰ ਟੂ ਬਿਜਲੀ ਮੰਤਰੀ, ਪੰਜਾਬ ਸਿਵਲ ਸਕੱਤਰੇਤ, ਪੰਜਾਬ ਸਰਕਾਰ, ਚੰਡੀਗੜ੍ਹ।
9. ਚੀਫ ਕੋ-ਆਰਡੀਨੇਟਰ, ਉਦਯੋਗ ਸਹਾਇਕ ਡਾਇਰੈਕਟਰ ਆਫ ਇੰਡੀਸਟਰੀਜ਼ ਪੰਜਾਬ, ਸੈਕਟਰ -17, ਚੰਡੀਗੜ੍ਹ।

23/9/24

ਵਧੀਕ ਨਿਗ: ਇੰਜ:/ਸੇਲਜ਼ ਰੈਗੂਲੇਸ਼ਨ,
ਵਾ:ਪ੍ਰਮੁੱਖ ਇੰਜੀਨੀਅਰ / ਵਣਜ਼,
ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ, ਪਟਿਆਲਾ।

ਸੀ.ਸੀ.

The following may download the circular from PSPCL website (www.pspcl.in).

1. ਪੀ.ਐਸ.ਟੂ ਚੇਅਰਮੈਨ-ਕਮ-ਮੈਨੇਜਿੰਗ ਡਾਇਰੈਕਟਰ, ਪੰਜਾਬ ਰਾਜ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮ, ਪਟਿਆਲਾ।
2. ਸਾਰੇ ਨਿਰਦੇਸ਼ਕ, ਪੰਜਾਬ ਰਾਜ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮ, ਪਟਿਆਲਾ।
3. ਮੁੱਖ ਇੰਜ:/ ਚੇਅਰਮੈਨ (ਫੋਰਮ), ਫਿਰੋਜ਼ਪੁਰ ਰੋਡ, ਲੁਧਿਆਣਾ।
4. ਮੁੱਖ ਪ੍ਰਬੰਧਕੀ ਅਤੇ ਆਈ.ਆਰ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
5. ਮੁੱਖ ਬਿਜਲੀ ਇੰਸਪੈਕਟਰ, ਪੰਜਾਬ ਸਰਕਾਰ, ਪਟਿਆਲਾ।
6. ਮੁੱਖ ਆਡੀਟਰ, ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
7. ਮੁੱਖ ਇੰਜਨੀਅਰ/ਏ.ਆਰ.ਆਰ. ਤੇ ਟੀ.ਆਰ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
8. ਮੁੱਖ ਇੰਜ:/ਆਈ.ਟੀ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
9. ਡੀ.ਜੀ.ਐਮ./ਆਈ.ਟੀ.,(ਐਸ.ਡੀ.ਅਤੇ ਆਈ.) ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
10. ਸਾਰੇ ਨਿਗਰਾਨ ਇੰਜਨੀਅਰ (ਵੰਡ), ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ.।
11. ਉਪ ਮੁੱਖ ਇੰਜ/ਸੇਲਜ਼-1 ਅਤੇ ਉਪ ਮੁੱਖ ਇੰਜ/ਸੇਲਜ਼-2, ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
12. ਸਾਰੇ ਵਧੀਕ ਨਿਗ:ਇੰਜ:/ ਸੀ.ਕਾ.ਕਾ.ਇੰਜ./ਏ.ਈ.ਈ./ਏ.ਈ ਅਧੀਨ ਵੰਡ ਸੰਸਥਾ ਅਤੇ ਵਣਜ਼ ਸੰਸਥਾ।

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Annexure-A

A) **Eligibility Criteria:**One Time Settlement Policy shall be applicable to all categories of consumers (except AP) who opt for this scheme. The eligibility criteria is as under:-

i). All consumers who have defaulted in payment of energy bills and surcharge/ interest thereon, Additional Security (consumption) / interest thereon, arrears of Voltage Surcharge and interest thereon, etc. but have **not been disconnected** due to subsequent payments against energy bills.

ii). All consumers who are **disconnected** due to any type of default before the issue of One Time Settlement Policy.

iii). All consumers who are under any type of dispute and are willing for out of Court settlement of the outstanding dues/ defaulting amount. Consumers who are/were involved in any litigation cases are eligible to engage in the One-Time Settlement (OTS) scheme. An undertaking is to be submitted by the applicant along with applicable processing fee at the time of application that the consumer shall withdraw the case from the court, in case he fails to withdraw the court case then OTS case shall be rejected and processing fee will be forfeited. The disputed outstanding amount may include arrears/ sundries charged on account of Wrong Metering, Load Surcharge, Demand Surcharge, Power Factor Surcharge, Supply Voltage Surcharge, PLEC, Overhauling of Account of previous period as per General Conditions of Tariff & Schedules of Tariff but shall not include amount assessed on account of theft of electricity/UUE. Consumers who are/were involved in any litigation cases are eligible to engage in the One-Time Settlement (OTS) scheme in situations where a specific issue is currently under judicial consideration in the court /NCLT/ Dispute settlement mechanism irrespective of the fact that **the stay has been granted or not** on the recovery of the particular amount, but consumers express the intent to engage in the One-Time Settlement (OTS) scheme exclusively for the other outstanding balance excluding the amount relates to the ongoing court proceedings.

iv). Which involve disputed or outstanding amounts previously decided in lower courts or through a dispute settlement mechanism/NCLT etc. either in favour of PSPCL or the consumer and subsequently, these decisions have been challenged in higher courts either by PSPCL or by Consumer and where litigation is still ongoing.

v). Legal decisions in favour of either the PSPCL or the consumer by any court and not appealed by PSPCL/Consumer but the compliance of the decision is pending (e.g. decided recovery suits etc.) and now the consumer is willing for settlement with PSPCL under the provisions of this OTS scheme. The concerned consumer can avail of the OTS and the interest chargeable on defaulting amount shall be simple

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interest at the rate of 10% per annum i.e.1% higher than 9% as earlier approved in normal default cases.

vi). All litigation pertaining to the outstanding defaulting amount for which the OTS is being availed will be withdrawn and closed. Any other litigation with the same consumer for any other issue may continue.

vii). Recovery of settled dues shall be through a maximum of four installments over a period of one year.

viii). The approval process shall be made as simple as possible without harassment to the Consumers for finalization of the settlement amount.

ix). Revenue which would have accrued to PSPCL from late payment surcharge as per clause 27(c) of PSERC MYT Regulations 2022 will be treated as notional interest under non-tariff income to avoid burden of loss/expense on this account to other consumers. This shall be settled on the account of PSPCL and will not be a pass through in the ARR.

x). PSPCL shall furnish the case-wise information i.e. payments recoverable as per PSPCL record, amount realized, benefit of LPS / LPI provided to the consumers under the OTS scheme etc. to the Commission within one month from the date of end of the scheme.

xi). All consumers who have been disconnected on account of any default and want to clear the outstanding amount only and do not want reconnection **but only NOC,** in case permanently disconnected consumer who want only NOC (not reconnection) Fixed charges are recoverable for the period up to the date of effecting Permanent disconnection. However fixed charges are not leviable after the date of permanent disconnection.

Further, it is added that for all consumers who opt for OTS (One Time Settlement) Scheme his pending total Security amount should be adjusted against the defaulting amount before calculating the settlement amount under OTS.

xii). This scheme shall be applicable to those consumers whose default of payment/defaulting amount existed as **on 30.09.2023** and default is outstanding till the date of issue of commercial circular as well as on the date when the consumer applies to opt for OTS.

xiii). This scheme shall be valid for a period of **three months** from the date of issue of commercial circular.

B) **Terms and conditions of the scheme**

i). **For all consumers who have not been disconnected** under Para (A), the unpaid outstanding amount/ defaulting (single default or more than one) amount except on account of Additional Security (Consumption) shall be payable with **simple rate of interest @ 9% per annum** from the date it became due till the issue of notice to the consumer opting OTS, regarding final settlement. There shall be no LPS/LPI on such defaulting amount. For calculation of defaulting amount, it may be ensured that the

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amount paid by a consumer against subsequent energy bill after default is adjusted first against the current energy bill only and then against arrears on account of previous bills/ interest.

ii). **For consumers who have been disconnected**, the amount payable shall be the defaulting amount computed as per Para B(i) with simple rate of interest @ **9% per annum** from the date it becomes due along with fixed charges/MMC payable as approved by the Commission for the period of disconnection subject to following:-

a). If PDCO is effected for less than 6 months from the date of applicability of this scheme i.e. 30.09.2023, then no Fixed Charges/MMC for such period is to be leviable. In addition to this, the consumer shall pay Security (Consumption) as applicable in accordance with Schedule of General Charges along with reconnection fee. No Service Connection Charges (SCC) are payable.

b). If PDCO is effected for more than 6 months from the date of applicability of this scheme i.e. 30.09.2023, then Fixed Charges/MMC shall be leviable for **maximum period of six months**. Fresh technical feasibility clearance shall be required in this case. In addition to this, the consumer shall pay Security (Consumption) as applicable in accordance with Schedule of General Charges along with reconnection fee. Regarding Service Connection Charges (SCC) following provisions shall be followed:-

i) If the reconnection can be done from the existing line/system, no Service Connection Charges (SCC) would be recovered. If that consumer wants to reduce to their contract demand/load, then they may be allowed RCO with reduced contract demand.

ii) In case service line has been dismantled or otherwise stands utilized for other consumers, then the actual expenditure incurred by PSPCL for reconnection shall be recovered from the consumer.

iii). For the defaulting amount of Additional Security (Consumption), if the consumer deposits the same in lumpsum then there shall be no penalty for delay in depositing the Additional Security (Consumption).

iv). In case of request for instalments, of the settled amount along with Additional Security (Consumption) under the policy, the same may be allowed along **with simple rate of interest @ 9% per annum**. Recovery of settled dues shall be through a maximum of four installments over a period of one year. In case of installments, the amount shall first be adjusted against the outstanding bills, then interest and lastly against Additional Security (Consumption), if any. However, the consumer shall

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deposit post dated cheques for the balance instalments in advance at the time of deposit of first instalment.

v). The Govt. levies such as Electricity Duty, Octroi, Municipal Tax, Cow Cess & Infrastructure Development Cess etc. shall be payable as assessed and billed in the first instance being State Government levies.

vi). The consumer willing to settle the arrears/defaulting amount shall be required to submit an option/undertaking for One Time Settlement and relevant documents to the respective Operation Subdivision. The complete detail of charges as recoverable from the consumer as per terms & conditions of the policy for One Time Settlement shall be forwarded by the Sub division office to the Authority for approval only after **pre-audit by AO/Field.**

vii). The benefits of this scheme shall be allowed to any consumer only once by the following Committees for the total outstanding amount of arrear/ defaulting amount specified against each.

Sr. no.	Authority to approve the Settlement Amount	Total Outstanding/ Defaulting Amount
1)	Committee consisting of Addl.SE/ Sr.Xen/DS concerned and AO/Field.	Upto Rs.10 lacs
2)	Committee consisting of Dy. CE/ SE/DS concerned and Dy.CAO/ Dy.CA of Zone.	Above Rs.10 lacs & upto Rs.20 lacs
3)	Committee consisting of EIC/CE / DS concerned along with CAO/CA of concerned ZDSC.	Above Rs.20 lacs &upto Rs.50 lacs
4)	CE/Commercial with the approval of Director/C & Director/Finance	Above Rs.50 lacs

In case the payment of settled amount is allowed by the appropriate Committee in installments, the payment of first instalment shall not be later than one month from the date of receipt of intimation of settled amount by the consumer.

viii). After approval of the case by the Competent Authority, the consumer shall be intimated through registered post/by hand for depositing the requisite charges under One Time Settlement.

ix). Once a relief under this scheme is availed, no further review/relief shall be admissible and the case finalized under this scheme shall not be referable to any DSC/Forum for Redressal of Grievances of consumer/ Ombudsman/ Judicial Courts etc.

x). The cases of Theft and Unauthorized use of Electricity as per Reg-36 & 37 of Supply Code shall not be covered in this scheme.

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xi). Dy.CE/SE Operation and Addl.SE/Sr.Xen Operation shall give wide publicity of the scheme to apprise the Consumers about the consumer friendly One Time Settlement Scheme introduced by PSPCL.

xii). Processing fee for consumers opting OTS under Industrial category shall be Rs. 5000/- and for non-industrial category Rs. 2000/-, which shall be adjustable towards the final settled amount under OTS scheme.

xiii). However, 100% Principal amount is to be recovered.

xiv). In case the consumer fails to pay the due principal amount in lumpsum or specified instalments, the full LPS/LPI amount as per PSERC regulations shall be revived and consumer will be considered out of scheme.

23/9/24

Dy.CE /Sales-2,
for EIC/Commercial,
PSPCL, Patiala.

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