PUNJAB STATE POWER CORPORATION LIMITED
(O/O CE/Commercial, Patiala, Ph.No.0175-2214495)
Regd. Office- PSEB Head Office, The Mall, Patiala-147001
Corporate Identity Number:U40109PB20108GC033813
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Commercial Circular No. 41 /2026

To

1) All Engineer-in-Chief/Chief Engineer (DS),
   Under Punjab State Power Corporation Limited.
2) Chief Engineer/IT, PSPCL, Patiala

Memo No. **401-407 /SR-56/OTS** Dated: **14-11-2026**

Sub: One Time Settlement (OTS) Scheme for defaulting amount of Domestic Supply Category consumer connections.

PSPCL has decided to launch One Time Settlement Scheme for its esteemed consumers to give an opportunity to defaulting Domestic Supply Category consumer connections whose liabilities existed as on 31.03.2026 and who continue to remain in default till the issue of commercial circular as well as on the date when the consumer applies to opt for OTS. The One Time Settlement (OTS) Scheme shall be available through online mode and the defaulting consumers opting for OTS scheme shall be required to apply online through the designated PSPCL portal. All the defaulting consumers of Domestic Supply Category shall be issued an online notice/OTS bill within 7 days of issuance of this Circular intimating the amount payable under the OTS Scheme.

This scheme shall be applicable for a period of **45 days** from the date of issue of Commercial Circular. There shall be no Processing fee for consumers opting for OTS scheme.

One Time Settlement Scheme shall be applicable to defaulting Domestic Supply Category consumer connections with the following terms and conditions:-

1) The OTS scheme shall be restricted exclusively to eligible Defaulting Supply Domestic Category consumer connections whose liabilities existed as on 31.03.2026 and who continue to remain in default till the issue of commercial circular as well as on the date when the consumer applies to opt for OTS.

2) This scheme shall be applicable to the eligible consumers whether disconnected or not who have defaulted in payment of outstanding which may include energy bills, arrears/ sundries charged on account of Wrong Metering, Load Surcharge, Demand Surcharge and Overhauling of Account of previous period as per General Conditions of Tariff & Schedules of Tariff etc., but shall not include amount assessed on account of theft of electricity/UUE.

3) Considering subsequent purchasers or new owners of properties within Domestic Supply Category of defaulting consumers, as lawful occupiers, the new consumers shall be considered at par with existing consumers and shall be eligible to participate in the OTS scheme

4) There shall be 100% waiver of LPS/ LPI on the outstanding Principal Amount from the date of default.

5) With regard to the cases:

A) Which involves disputed or outstanding amounts previously decided in lower courts or through a dispute settlement mechanism/NCLT etc. either in favour of PSPCL or the consumer and subsequently, these decisions have been challenged in higher courts either by PSPCL or by Consumer and where litigation is still ongoing.

B) Where legal decisions in favour of either PSPCL or the consumer by any court and not appealed by PSPCL/Consumer but the compliance of the decision is pending (e.g. decided recovery suits etc.) and now the consumer is willing for settlement with PSPCL under the provisions of this OTS scheme.

The concerned consumer in above cases can avail the benefits of the OTS scheme and the amount payable in such cases shall be 100% of Principle amount only.

6) All litigations pertaining to the outstanding defaulting amount for which the OTS is being availed will be withdrawn and closed. Any other litigation with the same

consumer for any other issue may continue. An undertaking is to be submitted by the applicant that the applicant shall withdraw the court case and accept the amount settled under this OTS for all intents and purposes and all litigations regarding the disputed amount shall be considered as closed.

7) For the PDCO consumers coming for RCO, no Fixed Charges are to be recovered for disconnected period except other charges/feasibility required for RCO as per prevalent PSPCL Regulations.

8) The consumer shall deposit the settled amount as a single lump-sum payment or through fixed installments, the consumer opting for installments must pay an initial deposit of minimum 25% of the settled amount immediately on approval of allowing the payment in installments, failing which the OTS application shall stand cancelled automatically, without any further notice.

9) The settled amount under OTS scheme shall be recovered through fixed installments as per the following conditions:-

i). The consumers opting for payment in installments shall deposit a minimum of 25% of the settled amount as an initial deposit immediately at the time of allowing the payment in installments. The remaining amount shall be payable in six equal monthly installments i.e. installments be paid in maximum period of six months. In exceptional circumstances, the period may be extended by another six months.

ii). In case payment of the settled amount is permitted through installments, the consumer shall deposit the installment amount on or before the due date of each installment and the current electricity bill shall be deposited in full on or before its due date separately.

iii). In cases where the consumer seeks only a No Objection Certificate (NOC)/No due Certificate (NDC) without reconnection of supply, the NOC/NDC shall be issued only after deposit of all the installments.

iv). In the event of default in payment of the initial deposit amount or any installment in accordance with the approved payment schedule, the entire Late Payment Surcharge/Late Payment Interest (LPS/LPI), as applicable under the PSERC Regulations, shall stand revived and the consumer shall be treated as having exited the OTS Scheme automatically without any further notice.

10) The cases of Theft and Unauthorized use of Electricity as per Regulation no. 48 & 50 of Supply Code-2024 (as amended from time to time) shall not be covered in this scheme.

11) If the last day happens to be a holiday/weekly off, the next working day shall be considered as last day to avail the OTS scheme and also to deposit the amount settled under OTS.

NOTE:-

1. PSPCL will run a campaign on all forms of media to popularize the OTS scheme and encourage wider participation. Various consumer associations/ individual consumers should be informed about the scheme directly also so that maximum no. of eligible consumers can avail the benefit of the scheme. The field officers shall contact such effected consumers through various means such as social media, personal contact, advertisement etc. who qualify for this scheme to give wide publicity for the same.
2. Status report/progress shall be submitted every Friday by the concerned operation zone to SE/Tech to Director/D on the prescribed proforma to be devised by the O/o Director/D, as PSPCL is required to furnish the case-wise information i.e. payments recoverable as per PSPCL record, amount realized, benefit of LPS / LPI provided to the consumers under the OTS scheme etc. to the Hon'ble Commission.
3. In addition to the above proforma, status report on the following format shall also be provided by the concerned operation zone to the O/o Dy.CE/Sales-2 at (sesalestwo@gmail.com) as well as to SE/Tech to Director/D and SE/Tech to Director/C, on every Friday before noon so that the same can be put-up to management on Friday itself.

Weekly progress report regarding settlement of defaulting amount under OTS

Sr. No.	Name of Zone	No. of consumers opting for OTS	Total disputed amount to be settled	No. of consumers settled under OTS	Amount after settlement	No. of consumers deposited the settled amount	Amount deposited

Meticulous compliance of the instructions may please be ensured.

This has been issued with the approval of competent authority.

Dy. CE/Sales-2,
for Chief Engineer/Commercial,
PSPCL, Patiala.

ਪਿੱਠ ਅੰਕਣ ਨੰ: 408-416 /ਐਸ.ਆਰ.-56/OTS ਮਿਤੀ: 14-11-2026

ਉਪਰੋਕਤ ਦਾ ਉਤਾਰਾ ਹੇਠ ਲਿਖਿਆਂ ਨੂੰ ਸੂਚਨਾ ਅਤੇ ਲੋੜੀਂਦੀ ਕਾਰਵਾਈ ਲਈ ਭੇਜਿਆ ਜਾਂਦਾਹੈ:-

1. ਮਾਨਯੋਗ ਬਿਜਲੀ ਮੰਤਰੀ, ਉਦਯੋਗ ਭਵਨ, ਸੈਕਟਰ-17, ਚੰਡੀਗੜ੍ਹ।
2. ਵਧੀਕ ਮੁੱਖ ਸਕੱਤਰ/ਬਿਜਲੀ ਵਿਭਾਗ,ਪੰਜਾਬ ਸਰਕਾਰ, ਪੰਜਾਬ ਸਿਵਲ ਸੈਕਟਰੀਏਟ,ਸੈਕਟਰ-1, ਚੰਡੀਗੜ੍ਹ।
3. ਪ੍ਰਿੰਸੀਪਲ ਸੈਕਟਰੀ/ਫਾਇਨਾਸ ਟੂ ਗੋਰਮਿੰਟ ਪੰਜਾਬ ਐਕਸ ਆਫੀਸੋ ਮੈਂਬਰ,ਪੰਜਾਬ ਸਰਕਾਰ, ਚੰਡੀਗੜ੍ਹ।
4. ਸਕੱਤਰ, ਪੰਜਾਬ ਸਰਕਾਰ/ਇੰਡ: ਅਤੇ ਕਾਮਰਸ ਵਿਭਾਗ, ਉਦਯੋਗ ਭਵਨ, ਸੈਕਟਰ-17, ਚੰਡੀਗੜ੍ਹ।
5. ਪ੍ਰੈਜ਼ੀਡੈਂਟ, ਸਟੇਟ ਡਿਸਪਿਊਟ ਰਿਡਰੈਸਲ ਕਮਿਸ਼ਨ (ਪੰਜਾਬ) ਐਸ.ਸੀ.ਓ.ਨੰ:ਨੰ: 3009-10, ਸੈਕਟਰ-22, ਚੰਡੀਗੜ੍ਹ ।
6. ਸਕੱਤਰ, ਪੀ.ਐਸ.ਈ.ਆਰ.ਸੀ., ਸਾਈਟ ਨੰ:3,ਸੈਕਟਰ-18 ਏ, ਮਧਿਆ ਮਾਰਗ, ਚੰਡੀਗੜ੍ਹ-160018
7. ਲੋਕਪਾਲ, ਬਿਜਲੀ, ਪੰਜਾਬ, 66 ਕੇ.ਵੀ.ਗਰਿਡ ਸਬ ਸਟੇਸ਼ਨ,ਪਲਾਟ ਨੰ: ਏ-2, ਉਦਯੋਗਿਕ ਖੇਤਰ, ਫੇਸ.1, ਐਸ.ਏ.ਐਸ. ਨਗਰ (ਮੋਹਾਲੀ)-160055
8. ਵਿਸ਼ੇਸ਼ ਸਕੱਤਰ ਟੂ ਬਿਜਲੀ ਮੰਤਰੀ, ਪੰਜਾਬ ਸਿਵਲ ਸਕੱਤਰੇਤ, ਪੰਜਾਬ ਸਰਕਾਰ, ਚੰਡੀਗੜ੍ਹ।
9. ਚੀਫ ਕੋ-ਆਰਡੀਨੇਟਰ, ਉਦਯੋਗ ਸਹਾਇਕ ਡਾਇਰੈਕਟਰ ਆਫ ਇੰਡੀਸਟਰੀਜ਼ ਪੰਜਾਬ, ਸੈਕਟਰ -17, ਚੰਡੀਗੜ੍ਹ।

ਵਧੀਕ ਨਿਗ.ਇੰਜ./ਰੈਗੂਲੇਸ਼ਨ,
ਵਾ:ਮੁੱਖ ਇੰਜ:/ ਵਣਜ਼,
ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ, ਪਟਿਆਲਾ।

ਸੀ.ਸੀ.

The following may download the circular from PSPCL website (www.pspcl.in).

1. ਪੀ.ਐਸ.ਟੂ ਚੇਅਰਮੈਨ-ਕਮ-ਮੈਨੇਜਿੰਗ ਡਾਇਰੈਕਟਰ, ਪੰਜਾਬ ਰਾਜ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮ, ਪਟਿਆਲਾ।
2. ਸਾਰੇ ਨਿਰਦੇਸ਼ਕ, ਪੰਜਾਬ ਰਾਜ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮ, ਪਟਿਆਲਾ।
3. ਮੁੱਖ ਇੰਜ:/ਚੇਅਰਮੈਨ (ਫੋਰਮ), ਫਿਰੋਜ਼ਪੁਰ ਰੋਡ, ਲੁਧਿਆਣਾ।
4. ਮੁੱਖ ਇੰਜ: ਮੀਟਰਿੰਗ, ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ
5. ਮੁੱਖ ਪ੍ਰਬੰਧਕੀ ਅਤੇ ਆਈ.ਆਰ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
6. ਮੁੱਖ ਬਿਜਲੀ ਇੰਸਪੈਕਟਰ, ਪੰਜਾਬ ਸਰਕਾਰ, ਪਟਿਆਲਾ।
7. ਮੁੱਖ ਆਡੀਟਰ, ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
8. ਮੁੱਖ ਇੰਜਨੀਅਰ/ਏ.ਆਰ.ਆਰ. ਤੇ ਟੀ.ਆਰ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
9. ਮੁੱਖਇੰਜ:/ਆਈ.ਟੀ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
10. ਡੀ.ਜੀ.ਐਮ./ਆਈ.ਟੀ.,(ਐਸ.ਡੀ.ਅਤੇ ਆਈ.) ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
11. ਸਾਰੇ ਨਿਗਰਾਨ ਇੰਜਨੀਅਰ (ਵੰਡ), ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ.।
12. ਉਪ ਮੁੱਖ ਇੰਜ/ਸੇਲਜ਼-1, ਉਪ ਮੁੱਖ ਇੰਜ/ਸੇਲਜ਼-2 ਅਤੇ ਉਪ ਮੁੱਖ ਇੰਜ/ਰੈਗੂਲੇਸ਼ਨ ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
13. ਸਾਰੇ ਵਧੀਕ ਨਿਗ:ਇੰਜ:/ਸੀ.ਕਾ.ਕਾ.ਇੰਜ./ਏ.ਈ.ਈ./ਏ.ਈ ਅਧੀਨ ਵੰਡ ਸੰਸਥਾ ਅਤੇ ਵਣਜ਼ ਸੰਸਥਾ।